

2019

The Lady Musgrave Trust 11TH Annual Women and Homelessness Forum

Building Resilience -
Surviving and Thriving



THE
LADY MUSGRAVE
TRUST

Supported by:



This event is proudly sponsored by The Queensland Government and The Centre of Philanthropy and Nonprofit Studies at QUT.



EVENT PROGRAM

8.15am

Arrival for Networking (coffee/tea provided)

8.50am

Introduction

Mark Doonar, Forum MC and Project Manager, Articulous Communications

Articulous is an engagement, communications and training consultancy that operates nationally and specialises in managing “complex projects”. Mark works across his expertise in: Strategic action and effective policy, Stakeholder engagement and independent facilitation, and project management and delivery. After 35+ years of experience Mark is particularly interested in collaboration, working with great people on interesting projects.

Welcome to Country

Kerry Charlton

Gaja Kerry Charlton is an elder of the Go'enpul Tribe of Yuggera country and a Traditional Owner of Yuggera, Quandamooka (Moreton Bay) and Kabi Kabi country north to the Sunshine Coast and has traditional ties to the Gulf area. Raised in a big extended family, she is a mother, grandmother and great grandmother who values her faith, family, community. Her career in education, social justice, Reconciliation, counselling, community building, arts, committees and Boards, reflects her commitment to cultivate respectful ways of working together. Gaja Kerry currently co-Chairs the University of Queensland's RAP Steering Committee.

Welcome

Karen Lyon Reid
CEO, The Lady Musgrave Trust

9.00am

The BreakThrough - A Lived Experience

Naomi Schilder, Welfare Coordinator at
Arcadia College

Naomi Schilder has the lived experience of being a teenage mother. This experience fuelled a passion to support other young mothers and girls at risk, particularly those at risk of homelessness. Naomi entered youth work and community development and has now worked for over 15 years running resilience and life skill programs with organisations such as Lifehouse Project and Life Without Barriers. Naomi is currently a Welfare Coordinator at Arcadia College, where she supports parents and young people in alternative education, building students' resilience so that they stay engaged in education until they enter higher education or employment.

Dr Ruth Knight, The Australian Centre for
Philanthropy and Nonprofit Studies at QUT

Dr Ruth Knight is a mission-driven researcher who is focused on helping leaders use the power of workplace culture to build more connected and thriving workplaces. Ruth's passion has been fuelled over the past 20 years whilst working in youth and housing sector leadership roles and as a consultant. Her desire to achieve better outcomes for clients led her to complete a PhD about how workplace culture impacts on employee's readiness for change and job satisfaction. Well-known for using experiential learning to move people out of their comfort zone and create positive change, Ruth uses her dynamic approach to inspire people to take action. Ruth is a Senior Research Fellow, based at QUT's Australian Centre for Philanthropy and Non-profit Studies.



9.15am

Teen Girls – What’s Influencing Them?

Madonna King, Journalist, Author

Madonna is one of Australia’s most accomplished journalists, having worked at senior levels across News Limited and the ABC, where she presented the award-winning Mornings current affairs program for six years. She has a weekly column in Fairfax on political and social issues, and also writes for Fairfax’s Good Weekend.

Madonna is the author of nine books, including the best-seller *Being 14* and *Fathers and Daughters*, which capture the views of more than 1500 young Australians, along with dozens of educators.

She is also the biographer of Australian of the Year Professor Ian Frazer and former treasurer Joe Hockey. In 2018, Madonna served as chair of the Queensland Government’s Anti-Cyber Bullying Taskforce, set up in the wake of COAG. Madonna is a graduate of the Australian Institute of Company Directors, and serves on two university-related boards. She has two teenage daughters, and lives in Brisbane.

9.45am

Building Resilience – What Works

Dr Paula Bennett

Paula will discuss research – evidence based resilience - how to translate advise to action (academics) – what does work to increase resilience – academic perspective

Paula is internationally recognised as a prominent scholar and groundbreaking researcher in the field of child psychology. Paula has a distinguished international reputation as a keynote presenter, published widely in the area of prevention and treatment of anxiety and depression, and the promotion of resilience through the 'FRIENDS' evidence-based programs. Recently, Paula received the Telstra Queensland Business Woman of the Year Award, was shortlisted for the Australian of the Year Queensland Award and the Queenslander of the Year Award. Paula received the Highly Commended Certificate in the Human Rights Medal of the Australian Human Rights Commission for her contribution to the wellbeing of children, youth and the wider community.

10:25 - 10:55am

Networking Break

10.55am

Building Resilience - Queensland Government

Kim Richards MP Member for Redlands

Kim is representing the Hon Mick de Brenni Minister for Housing and Public Works Minister for Digital Technology Minister for Sport.

Kim will talk about housing aspects particularly - what is the government doing in this space and their latest initiatives.

Kim Richards is an accomplished businesswoman and community leader. She has lived, and raised her son, in the picturesque community of Redlands for over 20 years, enjoying its coastal villages and esplanades.



Moneycare Financial Counselling Service, The Salvation Army

Lynne Hughes, Financial Counsellor at
Brisbane Inner City The Salvation Army

Lynne has a degree major in developmental psychology, a Diploma in Community Services (Financial Counselling) and is studying a Masters of Policy and Applied Social Research. She was a member of the Financial Counsellors Association of Queensland 2016 and 2017 committees and is actively involved in 'paying it forward' with supervision of trainees and accredited financial counsellors. As a financial counsellor Lynne is able to use her extensive knowledge about credit, bankruptcy and debt collection laws, industry hardship practices and the life cycles to assist those in financial hardship with understanding and compassion. Financial counselling services in Australia are free, non-judgmental, and confidential and are based in community organisations like the Salvation Army. Lynne is passionate about economic empowerment for women. Raised in extreme poverty and abuse, she developed an awareness that mental health, addictions and abuse of power often have their origins in economic imbalance and inequality. Lynne has lived in the US and Japan for long periods and this too has informed her understanding of cultural impacts on women's rights.



11.35am

Ten Lessons Learned from Running a Mentoring Program

Dr Ruth Knight, The Australian Centre for Philanthropy and Nonprofit Studies at QUT

Dr Ruth Knight is a mission-driven researcher who is focused on helping leaders use the power of workplace culture to build more connected and thriving workplaces. Ruth's passion has been fuelled over the past 20 years whilst working in youth and housing sector leadership roles and as a consultant. Her desire to achieve better outcomes for clients led her to complete a PhD about how workplace culture impacts on employee's readiness for change and job satisfaction. Well-known for using experiential learning to move people out of their comfort zone and create positive change, Ruth uses her dynamic approach to inspire people to take action. Ruth is a Senior Research Fellow, based at QUT's Australian Centre for Philanthropy and Non-profit Studies.

11.50am

Panel Discussion – Where to From Here

Moderator: Jenny Clark

Kim Richards MP

Dr Paula Barrett

Dr Ruth Knight

Lynne Hughes

12.25pm

Summary

Mark Doonar MC

12.30pm

2020 Forum Announcement

Patricia McCormack, President The Lady Musgrave Trust

Introducing Ross Walker, representing Cromwell Property Group Foundation

Forum End

12.45 - 1.30pm

Break

Lunch for those staying for Master Class

1.30 - 3.30pm

Master Class - Facilitated by Dr Ruth Knight

Mentoring – Designing a mentoring program

Human Centred Design (HCD) is a framework that supports organisations and social enterprises who want to design services that deliver social change and impact. As many organisations are running or thinking about offering a mentoring program to their clients, this immersive and hands-on masterclass will give you an introductory overview of the steps it takes to design a mentoring program for women who are homeless or at risk of homelessness using HCD.

Dr Ruth Knight from The Australian Centre for Philanthropy and Nonprofit Studies will explain how empathy and creative thinking can create better outcomes for your beneficiaries. You will walk away with invaluable insights and learnings to take back to your team.

Complete our Survey

Thank you for attending this Forum.

You will receive an emailed survey. Please complete it. Our Committee will use this feedback when designing our next Forum to ensure it will be relevant to you and your work in helping women affected by homelessness.

Thank You

This Forum would not be possible without the support of many. We would like to thank the following organisations for supported this event:



And



Our MC Mark Doonar

Thanks to our lovely volunteers:

Esma Reed
Lyn Hewlett
Christine Poole

A special thank you to the 2019 Forum Working Group for their creativity and dedication in making this Forum a success:

Centacare (Rosemary Poulgrain and Toni Janke)
Queensland Health (Angela Martin)
Department of Housing and Public Works (Suzette Robertson)
Office for Women (Norah Pearson)
The Lady Musgrave Trust (Mary Mealey and Jenny Clark)

Thank You

To all of our wonderful speakers



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